



Safety Data Sheet

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SECTION 1: Identification

1.1. Product identifier

3M™ Troubleshooter™ Finish Remover Concentrate (Product No. 21, Twist 'N Fill™ System)

Product Identification Numbers

ID Number	UPC	ID Number	UPC
61-0000-6345-5		70-0710-0957-8	00-48011-23358-6
70-0716-8292-9	000-48011-23358-1		

1.2. Recommended use and restrictions on use

Recommended use

Hard Floor Maintenance

1.3. Supplier's details

MANUFACTURER:	3M
DIVISION:	Commercial Solutions Division
ADDRESS:	3M Center, St. Paul, MN 55144-1000, USA
Telephone:	1-888-3M HELPS (1-888-364-3577)

1.4. Emergency telephone number

1-800-364-3577 or (651) 737-6501 (24 hours)

SECTION 2: Hazard identification

2.1. Hazard classification

Flammable Liquid: Category 3.
Acute Toxicity (oral): Category 4.
Acute Toxicity (dermal): Category 4.
Acute Toxicity (inhalation): Category 4.
Serious Eye Damage/Irritation: Category 1.
Skin Corrosion/Irritation: Category 1.
Specific Target Organ Toxicity (central nervous system): Category 3.
Specific Target Organ Toxicity (respiratory irritation): Category 3.

2.2. Label elements

Signal word

Danger

Symbols

Flame | Corrosion | Exclamation mark |

Pictograms



Hazard Statements

Flammable liquid and vapor.

Harmful if swallowed.

Harmful in contact with skin.

Causes severe skin burns and eye damage.

Harmful if inhaled.

May cause respiratory irritation.

May cause drowsiness or dizziness.

Precautionary Statements

Prevention:

Keep away from heat/sparks/open flames/hot surfaces. - No smoking.

Ground/bond container and receiving equipment.

Use only non-sparking tools.

Take precautionary measures against static discharge.

Keep container tightly closed.

Use explosion-proof electrical/ventilating/lighting equipment.

Do not breathe fume/vapors.

Use only outdoors or in a well-ventilated area.

Wear protective gloves, protective clothing, and eye/face protection.

Do not eat, drink or smoke when using this product.

Wash thoroughly after handling.

Response:

IF INHALED: Remove person to fresh air and keep comfortable for breathing.

IF ON SKIN (or hair): Take off immediately all contaminated clothing. Rinse skin with water/shower.

IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

IF SWALLOWED: Rinse mouth. Do NOT induce vomiting.

Immediately call a POISON CENTER or doctor/physician.

Take off contaminated clothing and wash it before reuse.

In case of fire: Use a fire fighting agent suitable for flammable liquids such as dry chemical or carbon dioxide to extinguish.

Storage:

Store in a well-ventilated place. Keep container tightly closed.

Keep cool.

Store locked up.

Disposal:

Dispose of contents/container in accordance with applicable local/regional/national/international regulations.

2.3. Hazards not otherwise classified

May cause chemical gastrointestinal burns.

43% of the mixture consists of ingredients of unknown acute dermal toxicity.

46% of the mixture consists of ingredients of unknown acute inhalation toxicity.

SECTION 3: Composition/information on ingredients

Ingredient	C.A.S. No.	% by Wt
ETHANOLAMINE	141-43-5	15 - 40 Trade Secret *
OLEAMINE OXIDE	14351-50-9	10 - 30 Trade Secret *
BENZYL ALCOHOL	100-51-6	10 - 30 Trade Secret *
ETHYL ALCOHOL	64-17-5	10 - 30 Trade Secret *
WATER	7732-18-5	5 - 10 Trade Secret *
2-(2-ETHYLHEXYLOXY) ETHANOL	1559-35-9	1 - 5 Trade Secret *

*The specific chemical identity and/or exact percentage (concentration) of this composition has been withheld as a trade secret.

SECTION 4: First aid measures**4.1. Description of first aid measures****Inhalation:**

Remove person to fresh air. If you feel unwell, get medical attention.

Skin Contact:

Immediately flush with large amounts of water for at least 15 minutes. Remove contaminated clothing. Get immediate medical attention. Wash clothing before reuse.

Eye Contact:

Immediately flush with large amounts of water for at least 15 minutes. Remove contact lenses if easy to do. Continue rinsing. Immediately get medical attention.

If Swallowed:

Rinse mouth. Do not induce vomiting. Get immediate medical attention.

4.2. Most important symptoms and effects, both acute and delayed

See Section 11.1. Information on toxicological effects.

4.3. Indication of any immediate medical attention and special treatment required

Not applicable

SECTION 5: Fire-fighting measures**5.1. Suitable extinguishing media**

In case of fire: Use a fire fighting agent suitable for flammable liquids such as dry chemical or carbon dioxide to extinguish.

5.2. Special hazards arising from the substance or mixture

Closed containers exposed to heat from fire may build pressure and explode.

Hazardous Decomposition or By-Products**Substance**

Carbon monoxide

Carbon dioxide

Condition

During Combustion

During Combustion

5.3. Special protective actions for fire-fighters

Water may not effectively extinguish fire; however, it should be used to keep fire-exposed containers and surfaces cool and prevent explosive rupture.

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures

Evacuate area. Keep away from heat/sparks/open flames/hot surfaces. - No smoking. Use only non-sparking tools. Ventilate the area with fresh air. For large spill, or spills in confined spaces, provide mechanical ventilation to disperse or exhaust vapors, in accordance with good industrial hygiene practice. Warning! A motor could be an ignition source and could cause flammable gases or vapors in the spill area to burn or explode. Refer to other sections of this SDS for information regarding physical and health hazards, respiratory protection, ventilation, and personal protective equipment.

6.2. Environmental precautions

Avoid release to the environment. For larger spills, cover drains and build dikes to prevent entry into sewer systems or bodies of water.

6.3. Methods and material for containment and cleaning up

Contain spill. Cover spill area with a fire-extinguishing foam designed for use on solvents, such as alcohols and acetone, that can dissolve in water. An AR - AFFF type foam is recommended. Working from around the edges of the spill inward, cover with bentonite, vermiculite, or commercially available inorganic absorbent material. Mix in sufficient absorbent until it appears dry. Remember, adding an absorbent material does not remove a physical, health, or environmental hazard. Collect as much of the spilled material as possible using non-sparking tools. Place in a metal container approved for transportation by appropriate authorities. Clean up residue with detergent and water. Seal the container. Dispose of collected material as soon as possible.

SECTION 7: Handling and storage

7.1. Precautions for safe handling

For industrial or professional use only. Do not use in a confined area with minimal air exchange. This product is not intended to be used without prior dilution as specified on the product label. Grounding or safety shoes with electrostatic dissipating soles (ESD) are not required with a chemical dispensing system. Keep out of reach of children. Keep away from heat/sparks/open flames/hot surfaces. - No smoking. Ground/bond container and receiving equipment. Use only non-sparking tools. Take precautionary measures against static discharge. Do not breathe fume/vapors. Do not get in eyes, on skin, or on clothing. Do not eat, drink or smoke when using this product. Wash thoroughly after handling. Avoid release to the environment. Wash contaminated clothing before reuse. Avoid contact with oxidizing agents (eg. chlorine, chromic acid etc.) Wear low static or properly grounded shoes. To minimize the risk of ignition, determine applicable electrical classifications for the process using this product and select specific local exhaust ventilation equipment to avoid flammable vapor accumulation.

7.2. Conditions for safe storage including any incompatibilities

Store in a well-ventilated place. Keep container tightly closed. Keep cool. Store away from acids. Store away from oxidizing agents.

SECTION 8: Exposure controls/personal protection

8.1. Control parameters

Occupational exposure limits

Ingredient	C.A.S. No.	Agency	Limit type	Additional Comments
BENZYL ALCOHOL	100-51-6	AIHA	TWA:44.2 mg/m3(10 ppm)	
ETHANOLAMINE	141-43-5	ACGIH	TWA:3 ppm;STEL:6 ppm	
ETHANOLAMINE	141-43-5	OSHA	TWA:6 mg/m3(3 ppm)	
ETHYL ALCOHOL	64-17-5	ACGIH	STEL:1000 ppm	
ETHYL ALCOHOL	64-17-5	OSHA	TWA:1900 mg/m3(1000 ppm)	

ACGIH : American Conference of Governmental Industrial Hygienists

AIHA : American Industrial Hygiene Association

CMRG : Chemical Manufacturer's Recommended Guidelines

OSHA : United States Department of Labor - Occupational Safety and Health Administration

TWA: Time-Weighted-Average

STEL: Short Term Exposure Limit
CEIL: Ceiling

8.2. Exposure controls

8.2.1. Engineering controls

Use general dilution ventilation and/or local exhaust ventilation to control airborne exposures to below relevant Exposure Limits and/or control fume/vapors. If ventilation is not adequate, use respiratory protection equipment. NOTE: When used with a chemical dispensing system as directed, special ventilation is not required. If product is not used with a chemical dispensing system or if there is an accidental release: Use explosion-proof ventilation equipment.

8.2.2. Personal protective equipment (PPE)

Eye/face protection

NOTE: When used with a chemical dispensing system as directed, eye contact with the concentrate is not expected to occur. If the product is not used with a chemical dispensing system or if there is an accidental release, wear protective eye/face protection. If product is not used with a chemical dispensing system or if there is an accidental release: Select and use eye/face protection to prevent contact based on the results of an exposure assessment. The following eye/face protection(s) are recommended:

Full Face Shield
Indirect Vented Goggles

Skin/hand protection

NOTE: When used with a chemical dispensing system as directed, skin contact with the concentrate is not expected to occur. If product is not used with a chemical dispensing system or if there is an accidental release: Select and use gloves and/or protective clothing approved to relevant local standards to prevent skin contact based on the results of an exposure assessment. Selection should be based on use factors such as exposure levels, concentration of the substance or mixture, frequency and duration, physical challenges such as temperature extremes, and other use conditions. Consult with your glove and/or protective clothing manufacturer for selection of appropriate compatible gloves/protective clothing. Gloves made from the following material(s) are recommended:

Neoprene
Nitrile Rubber
Polymer laminate

If this product is used in a manner that presents a higher potential for exposure (eg. spraying, high splash potential etc.), then use of protective coveralls may be necessary. If product is not used with a chemical dispensing system or if there is an accidental release: Select and use body protection to prevent contact based on the results of an exposure assessment. The following protective clothing material(s) are recommended:

Apron – Nitrile
Apron - polymer laminate

Respiratory protection

NOTE: When used with a chemical dispensing system as directed, respiratory protection is not required. If product is not used with a chemical dispensing system or if there is an accidental release: An exposure assessment may be needed to decide if a respirator is required. If a respirator is needed, use respirators as part of a full respiratory protection program. Based on the results of the exposure assessment, select from the following respirator type(s) to reduce inhalation exposure: Half facepiece or full facepiece air-purifying respirator suitable for organic vapors

For questions about suitability for a specific application, consult with your respirator manufacturer.

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

General Physical Form:	Liquid
Specific Physical Form:	Liquid
Odor, Color, Grade:	Dark green color, strong amine (ammonia-like) odor
Odor threshold	No Data Available

pH	11.5 - 12.2
Boiling Point	> 95 °C
Flash Point	105 °F [Test Method: Tagliabue Closed Cup]
Flammability (solid, gas)	Not Applicable
Flammable Limits(LEL)	No Data Available
Flammable Limits(UEL)	No Data Available
Vapor Pressure	< 27 psia [@ 131 °F]
Specific Gravity	1 [Ref Std: WATER=1]
Solubility in Water	Moderate
Solubility- non-water	No Data Available
Decomposition temperature	No Data Available
Viscosity	< 100 centipoise
Volatile Organic Compounds	40 - 50 % weight [Test Method: calculated per CARB title 2]
Percent volatile	No Data Available
VOC Less H2O & Exempt Solvents	650 - 700 g/l [Test Method: calculated per CARB title 2]

SECTION 10: Stability and reactivity

10.1. Reactivity

This material may be reactive with certain agents under certain conditions - see the remaining headings in this section.

10.2. Chemical stability

Stable.

10.3. Possibility of hazardous reactions

Hazardous polymerization will not occur.

10.4. Conditions to avoid

Not determined

10.5. Incompatible materials

Strong acids

Strong oxidizing agents

10.6. Hazardous decomposition products

Substance

None known.

Condition

Refer to section 5.2 for hazardous decomposition products during combustion.

SECTION 11: Toxicological information

The information below may not be consistent with the material classification in Section 2 if specific ingredient classifications are mandated by a competent authority. In addition, toxicological data on ingredients may not be reflected in the material classification and/or the signs and symptoms of exposure, because an ingredient may be present below the threshold for labeling, an ingredient may not be available for exposure, or the data may not be relevant to the material as a whole.

11.1. Information on Toxicological effects

Signs and Symptoms of Exposure

Based on test data and/or information on the components, this material may produce the following health effects:

Inhalation:

Harmful if inhaled. Respiratory Tract Irritation: Signs/symptoms may include cough, sneezing, nasal discharge, headache, hoarseness, and nose and throat pain. May cause target organ effects after inhalation.

Skin Contact:

Harmful in contact with skin. Corrosive (Skin Burns): Signs/symptoms may include localized redness, swelling, itching, intense pain, blistering, ulceration, and tissue destruction.

Eye Contact:

Corrosive (Eye Burns): Signs/symptoms may include cloudy appearance of the cornea, chemical burns, severe pain, tearing, ulcerations, significantly impaired vision or complete loss of vision.

Ingestion:

Harmful if swallowed. Gastrointestinal Corrosion: Signs/symptoms may include severe mouth, throat and abdominal pain; nausea; vomiting; and diarrhea; blood in the feces and/or vomitus may also be seen. May cause target organ effects after ingestion.

Target Organ Effects:**Single exposure may cause:**

Central Nervous System (CNS) Depression: Signs/symptoms may include headache, dizziness, drowsiness, incoordination, nausea, slowed reaction time, slurred speech, giddiness, and unconsciousness.

Additional Information:

This product contains ethanol. Alcoholic beverages and ethanol in alcoholic beverages have been classified by the International Agency for Research on Cancer as carcinogenic to humans. There are also data associating human consumption of alcoholic beverages with developmental toxicity and liver toxicity. Exposure to ethanol during the foreseeable use of this product is not expected to cause cancer, developmental toxicity, or liver toxicity.

Toxicological Data

If a component is disclosed in section 3 but does not appear in a table below, either no data are available for that endpoint or the data are not sufficient for classification.

Acute Toxicity

Name	Route	Species	Value
Overall product	Dermal		No data available; calculated ATE 1,000 - 2,000 mg/kg
Overall product	Inhalation-Vapor(4 hr)		No data available; calculated ATE 10 - 20 mg/l
Overall product	Ingestion		No data available; calculated ATE 300 - 2,000 mg/kg
ETHANOLAMINE	Inhalation-Vapor	official classification	LC50 estimated to be 10 - 20 mg/l
ETHANOLAMINE	Dermal	Rabbit	LD50 1,000 mg/kg
ETHANOLAMINE	Ingestion	Rat	LD50 1,720 mg/kg
OLEAMINE OXIDE	Ingestion		LD50 estimated to be 300 - 2,000 mg/kg
BENZYL ALCOHOL	Inhalation-Dust/Mist (4 hours)	Rat	LC50 8.8 mg/l
BENZYL ALCOHOL	Ingestion	Rat	LD50 1,230 mg/kg
ETHYL ALCOHOL	Dermal	Rabbit	LD50 > 15,800 mg/kg
ETHYL ALCOHOL	Inhalation-Vapor (4 hours)	Rat	LC50 124.7 mg/l
ETHYL ALCOHOL	Ingestion	Rat	LD50 17,800 mg/kg
2-(2-ETHYLHEXYLOXY) ETHANOL	Dermal	Rabbit	LD50 2,120 mg/kg
2-(2-ETHYLHEXYLOXY) ETHANOL	Ingestion	Rat	LD50 3,080 mg/kg

ATE = acute toxicity estimate

Skin Corrosion/Irritation

Name	Species	Value
ETHANOLAMINE	Rabbit	Corrosive
BENZYL ALCOHOL	Multiple animal species	Mild irritant

ETHYL ALCOHOL	Rabbit	No significant irritation
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Serious Eye Damage/Irritation

Name	Species	Value
ETHANOLAMINE	Rabbit	Corrosive
BENZYL ALCOHOL	Rabbit	Severe irritant
ETHYL ALCOHOL	Rabbit	Moderate irritant

Skin Sensitization

Name	Species	Value
ETHANOLAMINE	Guinea pig	Some positive data exist, but the data are not sufficient for classification
BENZYL ALCOHOL	Human and animal	Some positive data exist, but the data are not sufficient for classification
ETHYL ALCOHOL	Human	Some positive data exist, but the data are not sufficient for classification

Respiratory Sensitization

Name	Species	Value

Germ Cell Mutagenicity

Name	Route	Value
ETHANOLAMINE	In Vitro	Not mutagenic
ETHANOLAMINE	In vivo	Not mutagenic
BENZYL ALCOHOL	In vivo	Not mutagenic
BENZYL ALCOHOL	In Vitro	Some positive data exist, but the data are not sufficient for classification
ETHYL ALCOHOL	In Vitro	Some positive data exist, but the data are not sufficient for classification
ETHYL ALCOHOL	In vivo	Some positive data exist, but the data are not sufficient for classification

Carcinogenicity

Name	Route	Species	Value
BENZYL ALCOHOL	Ingestion	Multiple animal species	Not carcinogenic
ETHYL ALCOHOL	Ingestion	Multiple animal species	Some positive data exist, but the data are not sufficient for classification

Reproductive Toxicity**Reproductive and/or Developmental Effects**

Name	Route	Value	Species	Test Result	Exposure Duration
ETHANOLAMINE	Dermal	Not toxic to development	Rat	NOAEL 225 mg/kg/day	during organogenesis
ETHANOLAMINE	Ingestion	Not toxic to development	Rat	NOAEL 616 mg/kg/day	during organogenesis
BENZYL ALCOHOL	Ingestion	Not toxic to development	Mouse	NOAEL 550 mg/kg/day	during organogenesis
ETHYL ALCOHOL	Inhalation	Not toxic to development	Rat	NOAEL 38 mg/l	during gestation
ETHYL ALCOHOL	Ingestion	Some positive developmental data exist, but the data are not sufficient for classification	Rat	NOAEL 5,200 mg/kg/day	premating & during gestation

Target Organ(s)**Specific Target Organ Toxicity - single exposure**

Name	Route	Target Organ(s)	Value	Species	Test Result	Exposure Duration
ETHANOLAMINE	Inhalation	respiratory irritation	May cause respiratory irritation	Human and animal	NOAEL Not available	
BENZYL ALCOHOL	Inhalation	central nervous system depression	May cause drowsiness or dizziness		NOAEL Not available	
BENZYL ALCOHOL	Inhalation	respiratory irritation	Some positive data exist, but the data are not sufficient for classification		NOAEL Not available	
BENZYL ALCOHOL	Ingestion	central nervous system depression	May cause drowsiness or dizziness		NOAEL Not available	
ETHYL ALCOHOL	Inhalation	central nervous system depression	May cause drowsiness or dizziness	Human	LOAEL 2.6 mg/l	30 minutes
ETHYL ALCOHOL	Inhalation	respiratory irritation	Some positive data exist, but the data are not sufficient for classification	Human	LOAEL 9.4 mg/l	not available
ETHYL ALCOHOL	Ingestion	central nervous system depression	May cause drowsiness or dizziness	Multiple animal species	NOAEL not available	
ETHYL ALCOHOL	Ingestion	kidney and/or bladder	Some positive data exist, but the data are not sufficient for classification	Dog	NOAEL 3,000 mg/kg	

Specific Target Organ Toxicity - repeated exposure

Name	Route	Target Organ(s)	Value	Species	Test Result	Exposure Duration
ETHANOLAMINE	Inhalation	liver kidney and/or bladder respiratory system	Some positive data exist, but the data are not sufficient for classification	Multiple animal species	NOAEL 0.656 mg/l	5 weeks
ETHANOLAMINE	Ingestion	hematopoietic system liver kidney and/or bladder respiratory system	Some positive data exist, but the data are not sufficient for classification	Rat	NOAEL Not available	
BENZYL ALCOHOL	Ingestion	endocrine system muscles kidney and/or bladder	Some positive data exist, but the data are not sufficient for classification	Rat	NOAEL 400 mg/kg/day	13 weeks
BENZYL ALCOHOL	Ingestion	nervous system respiratory system	Some positive data exist, but the data are not sufficient for classification	Mouse	NOAEL 645 mg/kg/day	8 days
ETHYL ALCOHOL	Inhalation	liver	Some positive data exist, but the data are not sufficient for classification	Rabbit	LOAEL 124 mg/l	365 days
ETHYL ALCOHOL	Inhalation	hematopoietic system immune system	Some positive data exist, but the data are not sufficient for classification	Rat	NOAEL 25 mg/l	14 days
ETHYL ALCOHOL	Ingestion	liver	Some positive data exist, but the data are not sufficient for classification	Rat	LOAEL 8,000 mg/kg/day	4 months
ETHYL ALCOHOL	Ingestion	kidney and/or bladder	Some positive data exist, but the data are not sufficient for classification	Dog	NOAEL 3,000 mg/kg/day	7 days

Aspiration Hazard

Name	Value

Please contact the address or phone number listed on the first page of the SDS for additional toxicological information on this material and/or its components.

SECTION 12: Ecological information**Ecotoxicological information**

A 3M Product Environmental Data Sheet (PED) is available.

Chemical fate information

A 3M Product Environmental Data Sheet (PED) is available.

SECTION 13: Disposal considerations

13.1. Disposal methods

Dispose of contents/ container in accordance with the local/regional/national/international regulations. Incinerate in a permitted waste incineration facility. Empty drums/barrels/containers used for transporting and handling hazardous chemicals (chemical substances/mixtures/preparations classified as Hazardous as per applicable regulations) shall be considered, stored, treated & disposed of as hazardous wastes unless otherwise defined by applicable waste regulations. Consult with the respective regulating authorities to determine the available treatment and disposal facilities.

EPA Hazardous Waste Number (RCRA): D001 (Ignitable)

SECTION 14: Transport Information

For Transport Information, please visit <http://3M.com/Transportinfo> or call 1-800-364-3577 or 651-737-6501.

SECTION 15: Regulatory information

15.1. US Federal Regulations

311/312 Hazard Categories:

Fire Hazard - Yes Pressure Hazard - No Reactivity Hazard - No Immediate Hazard - Yes Delayed Hazard - No

15.2. State Regulations

15.3. Chemical Inventories

The components of this material are in compliance with the China "Measures on Environmental Management of New Chemical Substance". Certain restrictions may apply. Contact the selling division for additional information.

The components of this material are in compliance with the provisions of the Korean Toxic Chemical Control Law. Certain restrictions may apply. Contact the selling division for additional information.

The components of this material are in compliance with the provisions of Philippines RA 6969 requirements. Certain restrictions may apply. Contact the selling division for additional information.

The components of this product are in compliance with the chemical notification requirements of TSCA.

15.4. International Regulations

This SDS has been prepared to meet the U.S. OSHA Hazard Communication Standard, 29 CFR 1910.1200.

SECTION 16: Other information

NFPA Hazard Classification

Health: 3 **Flammability:** 2 **Instability:** 0 **Special Hazards:** None

Acid/Base: Alkaline **Corrosive:** Yes

National Fire Protection Association (NFPA) hazard ratings are designed for use by emergency response personnel to address

the hazards that are presented by short-term, acute exposure to a material under conditions of fire, spill, or similar emergencies. Hazard ratings are primarily based on the inherent physical and toxic properties of the material but also include the toxic properties of combustion or decomposition products that are known to be generated in significant quantities.

HMIS Hazard Classification

Health: 3 Flammability: 2 Physical Hazard: 0 Personal Protection: X - See PPE section.

Hazardous Material Identification System (HMIS® III) hazard ratings are designed to inform employees of chemical hazards in the workplace. These ratings are based on the inherent properties of the material under expected conditions of normal use and are not intended for use in emergency situations. HMIS® III ratings are to be used with a fully implemented HMIS® III program. HMIS® is a registered mark of the American Coatings Association (ACA).

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